

How can Chat Support help your **Medical Firm** provide convenient customer solution?

Chat Outsource believes in providing the most refined customer support experience for your medical business. Our round the clock service helps doctors connect with their patients and aid in providing a timely diagnosis. We offer your online patients with the best information regarding their medical queries and book appointments to help you provide best medical assistance.

Unique Features



Customer Identifier

We provide the ultimate personalized experience with your patients, our chat agents recognize your returning clients and welcome them for instance: using their name.



Visitor Tracking

Our chat support service also helps you identify your client's location, determining your client's location can help you serve their need specifically regarding a medical emergency



Round the clock support

With Chat Outsource you get a 24/7, 365 days live chat support on your website to generate bookings and provide unmatched customer support for your medical business.



Cross Platform Support

Our live chat service is compatible to work correctly on all devices and any operating system of your choice. Hence, helping patients quickly connect with hospitals with the available device at hand

INDUSTRY STATS

Over **40**% of customers say Healthcare information found online aids the way they deal with their health issues

Why Our Clients Love Our Live **Chat Support?**

We help them build customer loyalty:

Chat Outsource knows how to gain the loyalty of its client's customer base. We enable our clients to provide instant support to their audience in a familiar way and gain their loyalty.

We help them reduce their cost.

With the support of chat Outsource we empower our client's to reduce their dependency on other support medium and provide excellent customer support at half the price.

(\mathcal{S}) We help them Increase Conversion

Our clients have reported a substantial increase in sales conversion through customer engagement and qualified leads using Chat Outsource.

We help them gain competitive advantage

With improved service, enhanced customer loyalty, more sales and substantial financial savings we help our client gain competitive advantage.

ABOUT CHAT OUTSOURCE

Chat Outsource is an outsourced live chat solution for SME's and large enterprises worldwide, catering to their emerging customer support needs by engaging website visitors and generating qualified leads. Our support team has over a decade of experience and have provided our services in multiple industries all over the world.

Get In Touch With Us





