

How live chat support can generate more Return on Investment for **Solar Industry** ?

Chat Outsource has been enabling the solar businesses to provide smooth customer service to its clients. We provide your customers with relevant information helping them towards making the best solar purchase suited to their needs. Whether for commercial or non-commercial purposes our trained chat agents provides optimal chat support keeping your cost at the minimum and providing quality engaging experience for your clients.

Unique Features



Offline Forms

Apart from offering our chat support service 24/7, we also offer offline forms in case our client want to turn off their live chat on their web. Through an offline form, our customers receive all of their consumers' data directly through an email.



Co-browsing Ready

Through co-browsing, our agents can direct clients to the correct page for obtaining the right information. If a customer is having difficulty finding a product our chat agent can help your client navigate to the required page in real-time.



CRM Integration

Our advanced technology resources allow us to quickly integrate our chat services with you CRM software for sufficient revenue and customer management.



Lead Generation

Our live chat agents assigned to your website will provide you with all the customer details and product inquiries instantly within 60 seconds of a prospect meeting qualified lead criteria.

INDUSTRY STATS

The cost of solar panels has decreased by over **80%** in the span of last nine years worldwide, showing that more clients would be opting for the solar energy.

Why Our Clients Love Our Live Chat Support?

➤ We help them **build customer loyalty:**

Chat Outsource knows how to gain the loyalty of its client's customer base. We enable our clients to provide instant support to their audience in a familiar way and gain their loyalty.

➤ We help them **reduce their cost.**

With the support of chat Outsource we empower our client's to reduce their dependency on other support medium and provide excellent customer support at half the price.

➤ We help them **Increase Conversion**

Our clients have reported a substantial increase in sales conversion through customer engagement and qualified leads using Chat Outsource.

✔ We help them **gain competitive advantage**

With improved service, enhanced customer loyalty, more sales and substantial financial savings we help our client gain competitive advantage.

ABOUT CHAT OUTSOURCE

Chat Outsource is an outsourced live chat solution for SME's and large enterprises worldwide, catering to their emerging customer support needs by engaging website visitors and generating qualified leads. Our support team has over a decade of experience and have provided our services in multiple industries all over the world.

Get In **Touch With Us**

 600 B Street, San Diego, CA 92101

 1-855-403-6881

 support@chatoutsource.com